



# Press Release

## **SINGAPORE'S STARHUB SELECTS FASTWIRE S2NET® FULFILLMENT SOLUTION:**

### ***TO STREAMLINE OPERATIONS FOR NEXT GENERATION TRANSMISSION AND IP***

SINGAPORE, 29<sup>th</sup> January, 2009 - Fastwire Pte Ltd., a leading provider of next generation inventory, provisioning and service activation systems, today announced that StarHub Ltd, Singapore's fully-integrated info-communication company, offering a full range of information, communications and entertainment services for both consumer and corporate markets, has selected Fastwire's [S2Net® OSS](#) (operational support systems) solution for their NIT (Network Inventory Tool) Project.

Fastwire was selected to deliver an end-to-end fulfillment solution in network inventory and asset management, automated service design and network activation for StarHub's transmission and IP network infrastructure.

The Fastwire S2Net fulfillment solution allows StarHub to streamline their operations for their next generation transmission and IP network infrastructure. The solution also automates the StarHub service delivery process, providing more efficient delivery of services to our customers. A summary of key features within the S2Net solution included in the StarHub NIT project include:

- S2Net-Automation
  - Automated service design
- S2Net-Inventory
  - Logical and physical Inventory
  - Asset Management
- S2Net-Reporter
  - Reporting
- S2Net-ActiveNetwork
  - Activation, Discovery and Reconciliation
- Other
  - Integration to GIS, Trouble Ticket, Fault Management and CRM

“StarHub's investment in the Network Inventory Tool (“NIT”) is part of our initiative to improve our service delivery and service quality through better resource utilisation and fulfillment automation,” said Mr. Leong Peng Ham, StarHub's Vice President of Fixed & IP Services. “The Fastwire S2Net solution, which we are implementing for NIT in Singapore, will enable us to view, assess and proactively manage our network and service delivery platform with a single point of control. It will help increase our efficiency for future expansion and consolidations.”

“Fastwire is pleased to have been selected for this strategic OSS project within StarHub” said Rod Fisher, Joint Managing Director for Fastwire. “Fastwire's S2Net solutions enable timely, accurate and integrated service fulfillment for large, complex telecommunications

infrastructures, helping our customers to provide enhanced customer care, product innovation and service quality.”

### **About StarHub**

StarHub is Singapore's fully-integrated info-communication company, offering a full range of information, communications and entertainment services for both consumer and corporate markets. StarHub operates Singapore's fastest two-way 3.5G mobile network that delivers up to 14.4 Mbps for downlink (with HSPA+ coming soon) to complement its nation-wide GSM network, and an island-wide HFC network that delivers multi-channel cable TV services (including High Definition Television and on-demand services) as well as ultra-high speed residential broadband services. StarHub also operates an extensive fixed business network that provides a wide range of data, voice and wholesale services.

Launched in 2000, StarHub has become one of Singapore's most innovative info-communications providers, and the pioneer in 'hubbing' - the ability to deliver unique integrated and converged services to all its customers. StarHub is listed on the main board of the Singapore Exchange since October 2004 and is a component stock of the Straits Times Index.

Visit [www.starhub.com](http://www.starhub.com) for more information.

### **About Fastwire**

Fastwire is an OSS software and services company specializing in delivering carrier class solutions to service providers with complex network infrastructure and challenging operations environments. Fastwire's flagship S2Net OSS software suite solves sophisticated service fulfillment and network operations challenges - achieving best-in-class operational performance and capacity management within a standards-based, fully configurable, time-managed and integrated solution.

Established in 1998, Fastwire customers include SingTel, SingTel Optus, Vodafone, CAT Telecom, XL Comindo and more. Headquartered in Sydney, our global offices includes Singapore, Bangkok, Jakarta, Chicago, Melbourne and Moscow. For more information please visit us at [www.fastwire-group.com](http://www.fastwire-group.com).

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The factors that could cause actual future results to differ materially from the forward-looking statements include the following: fluctuations in customer demand, the Company's ability to manage its growth (including the ability to hire sufficient sales and technical personnel), the risks associated with the expansion of the Company's distribution channels, the risk of new product introductions and customer acceptance of new products; the rapid technological change which characterizes the Company's markets, the risks associated with competition, the risks associated with international sales as the Company expands its markets, and the ability of the Company to compete successfully in the future.